

Leading innovation and excellence in public and life safety

February 5, 2024

Director Jason Whiteley Fire Chief North Bay Fire and Emergency Services

RE: 2024 Mandate Letter

Dear Director Whiteley,

Thank you for your commitment to serving as an Ontario Association of Fire Chiefs (OAFC) Director. The OAFC plays an important role in ensuring firefighter and public safety, and your dedication and willingness to do more will leave an enduring legacy on the Ontario Fire Service.

The purpose of this letter is to outline the OAFC's priorities and expectations for the upcoming year, and to provide an open, transparent and formal mandate to you for the 2024 term specific to your areas of designated responsibility.

For the 2024 term, the OAFC has the following priorities that Directors are tasked with supporting and achieving:

- Improving member engagement & communication, including re-imaging the Provincial Advisory Committees and how to engage and represent members from all fire departments.
- Ensuring the continued success of OAFC events, and modernizing the Conference and Trade Show to ensure that it provides value to all members.
- Re-evaluating and improving member services and Chief Officer support, including completion of a "Chief Officer 101" program and implementation of a Chief Officer Peer Support Program.
- Strengthening our government relations & advocacy, including hosting another Queens Park
  Advocacy Day, having an increased presence at the AMO conference, maintaining regular
  engagement with key Ministries and providing all members with government relations speaking
  points to ensure consistent messaging.
- Ensuring effective business operations for the OAFC & OFAI, including ensuring staff are supported, diversification of revenue, and improvements to the Candidate Testing Services program.
- Conducting a comprehensive governance review, including constitution, code of conduct, election process and resolution process; and ensure adherence to the Ontario Not for Profit Corporations Act (ONCA).

For the 2024 term, in addition to your role as a Director, I am appointing you as the Board Chair of the Communications Committee, as the Board Alternate of the Urban Committee, as a member of the Standard Incident Report (SIR) working group and as the OAFC representative on the Canadian Association of Fire Chiefs (CAFC) National Advisory Council (NAC).



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My expectations, as it relates to the oversight of the Communications Committee, is as follows:

- The Communications Committee will meet quarterly (at minimum) with at least one in person meeting at the AGM
- Those meetings will be scheduled in advance for 2024 so that attendees have them locked into their calendars
- As the Board Chair, you are responsible for preparing the agenda and distributing it at least one
  week in advance of the meeting
- As the Board Chair, you are responsible for preparing meeting minutes and distributing them at least four weeks following the meeting
- In addition to these meetings, you shall maintain regular dialogue with the Communications
  Committee members, ensuring the OAFC remains aware of emerging issues and offers support
  to members as quickly and effectively as possible

In addition to the Communications Committee expectations, I ask that you be the Board Alternate for the Urban Committee and assist the Board Chair with meeting their mandate, as well as replacing them as required.

Specific to your role as our representative on the Standard Incident Report (SIR) Working Group, the OAFC wishes you to continue this important work and ensure that the fire service is considered in all matters related to these groups and that information is communicated back to our members on a timely basis.

Specific to your role as the OAFC representative on the Canadian Association of Fire Chiefs (CAFC) National Advisory Council (NAC), this role is key to our success and we wish you to continue the strong work underway in that role.

On behalf of the Ontario Association of Fire Chiefs, thank you for your contributions to making the Ontario Fire Service better and safer.

Yours truly,

Deputy Chief Rob Grimwood

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President

cc: Jeremy Parkin, Vice President
Mark MacDonald, Executive Director