



# COMMUNIQUÉ

OFFICE OF THE FIRE MARSHAL  
BUREAU DU COMMISSAIRE DES INCENDIES

March 26, 2024

No. 2024-03

## Municipal Reimbursement Program for Emergency Response into Unincorporated Ontario

On March 19<sup>th</sup>, 2022, the government launched a program to [reimburse](#) municipalities for emergency responses in unincorporated Ontario in areas that are not already protected by a fire department. The criteria to reimburse has since been enhanced to acknowledge the wide and varying types of responses that are being undertaken by municipal fire departments in unincorporated Ontario.

The following emergency response call types may be eligible for reimbursement:

- On roads that are not considered provincial highways by the Ministry of Transportation:
  - Motor vehicle collisions
  - Hazmat
  - Vehicle fires
- False alarms
- Public hazard assistance calls:
  - Carbon monoxide incidents
  - Public utility incidents
  - Electrical utility incidents
  - Natural, Propane or other gas utility incidents
- Structure fires
- Rescue (defined as an emergency incident that primarily involves activities directed at locating and rescuing endangered persons and removing those persons to a safe location, this could also include, but is not limited to, the provisions of emergency medical care)

- The provisions of any emergency services listed above, within a provincial park in unincorporated Ontario

The following call types are not eligible for reimbursement under the program:

- Any call into an unincorporated area where an established fire department is responding
- Any mutual aid or automatic aid calls
- Any calls to attend a Federal Park
- Any calls to attend a Provincial Park that lies within your municipal jurisdiction
- Any call to an area or location with a Fire Protection Agreement in place with the municipality making a claim through Transfer Payment Ontario (TPON)
- Any call for which another government funded agency has established a separate reimbursement process for responses by the municipality (i.e., responses covered by the Ministry of Northern Development, Ministry of Transportation or Hydro One)
- Tiered medical response, first response, medical response

To be consistent with the Ministry of Transportation response rates, effective **November 1<sup>st</sup>, 2023**, the rates have increased from **\$509.89 to \$543.03** per apparatus for any portion of the first hour, and from **\$254.95 to \$271.52** for each 30-minute increment per apparatus after the first hour.

## **Important Dates**

- Applications for reimbursement for any emergency response calls that occur between **March 18<sup>th</sup>, 2024 – March 16<sup>th</sup>, 2025**, can be **submitted starting June 3<sup>rd</sup>, 2024**, and must be **submitted by March 23<sup>rd</sup>, 2025**.

Municipalities who are interested in participating in the reimbursement program administered through the Office of the Fire Marshal are encouraged to request a copy of the required Transfer Payment Agreement from their local Fire Protection Adviser and visit the [Ontario Government funding opportunities site](#) to apply.

For all enquiries related to the reimbursement program, please contact your local Fire Protection Adviser.